

## Hazlewood Food



### Hazlewood Food Moves to Real Time with Syncro

Hazlewood Foods is part of Greencore Group plc, a 1.6 billion Euro food processor supplying the majority of UK retailers with own label sauces, ready meals, sandwiches and other food products.

With a constant focus on reducing costs and improving customer service Hazlewood was looking to develop the knowledge it had about its finished products within its production facility at Hull. It wanted to be able to quickly and accurately record finished product manufacture information, best before and rotation dates and finished product stock locations but its existing manual processes were prone to error. Operatives were manually filling in pallet tickets, taking them to an office 50 yards away and then passing them to another employee to enter the information into the ERP system.

In order to improve this process and reduce the amount of human and keyboard based errors that were arising Hazlewood contacted Indigo Software about its Syncro data capture solution. Indigo proposed a solution that would use bar codes and data collection hardware to capture the key information and then integrate with its GEAC System 21 ERP system enabling real time transfer of data.

“Indigo understands the food industry and has excellent solutions for all areas of the supply chain. Its Syncro solution was already being used in our Worktop and London sites for a slightly different application and we felt it would also be well suited to

solve the challenges we were facing at our Hull site.” states Graham Manning, IT Project Manager for Hazlewood.

The Syncro solution utilises Intermec industrial bar code printers to produce bar coded pallet labels which contain the works order number and product code which are then scanned using hand held computers ensuring the right combination is achieved every time.

Additionally scanning the finished product as it comes off the line has enabled the real time data transfer to the ERP system that Hazlewood was looking to achieve.

The resulting benefits have been the elimination of the old paper based pallet ticket system, a reduction in the amount of manual checking that is needed and the provision of up-to-the-minute data on stock.

“We now have highly accurate, up to date information which has enabled us to make product to a sales order rather than for stock resulting in far less wastage and a reduction in the amount of raw materials that we need to store. Manning continues. “Additionally we have decided to adopt Indigo's Syncro solution as the System of Choice for our business and will be rolling it out to all remaining UK sites with additional modules for ASN's and Pallet Manifests.”



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*Graham Manning,  
IT Project Manager  
for Hazlewood*